

Date:	12th June 2013	Time & Location	1 – 2pm CER Offices Dublin
Chair:	Aileen O Connor, ReMCoDS		
Attendees:	Name	Location	
	Alice Mooney, Jim Mahony,	ReMCoDS	
	Nigel Wray, Joan-Edel Smith	NIE	
	Seán mac an Bhaird	CER	
	Carmel O'Connor, Paul Mallon, Theresa O'Neill, Aileen Greaves	ESB Networks	
	Seána Browne	Airtricity	
	Paul McCormick	Energia	
	Sean Doolin	Electric Ireland	
	Niemesh Amin, John Harley, Ben Coates	Gemserv	
	Lynda Millar, Ashleigh Barr, Siobhán Kane	Firmus Energy	
	Joseph O'Dowd, Deirdre Lee, Mark Speers	BGE	
Apologies:	No Apologies		
Version Number	1.0		
Status	Issued to Market		

Slides of the meeting are issued separately and are posted on Meeting Date on <http://www.esbextra.ie/RMDS/>

Agenda:		
1.	Introduction	A O Connor, ReMCoDS
2.	ReMCoSG Meeting Feedback	Seán mac an Bhaird, CER
3.	Retail Market Messaging Update	Paul Mallon, ESBN/Nigel Wray, NIE
4.	Market Design Update	A O Connor, ReMCoDS
5.	ReMCoWG Action List Review	A O Connor, ReMCoDS
6.	AOB & Closing	A O Connor, ReMCoDS

1. Introduction
Minutes from ReMCoWG Meeting – 10 April 2013 Minutes from Extraordinary ReMCoWG Conference Call – 28 May 2013 Approved

2. ReMCoSG Meeting Feedback

S mac an Bhaird gave an update on the Extraordinary Steering Group meeting which took place on Thursday 6th June 2013 and confirmed that he would circulate the update after the meeting.

A O Connor provided the Steering Group with an update from the WG Conference Call and outlined some of the concerns expressed. These related to:

- Continued support for the interim period for Business Connect which would be covered by escalated support provided by Capita.
- Further information on the requirements for supplier resources
- The business impact of continuing with manual Debt Flagging
- The length of the delay was queried and questioned whether it could be reduced
- Suppliers sought more content to be included in the release

Suppliers agreed in principle that a stable solution was a priority. Formal feedback was sent to ReMCoDS reflecting these same concerns and this was passed to the ReMCoSG.

The regulators advised that an increase in the release content needs to be included in the plan, and it was agreed that a prioritisation exercise and evaluation of changes would be carried out. More information on resource requirements can be provided to Suppliers but there is no major involvement for Suppliers until the cut-over in December. This is apart from the work that is currently in progress on Archiving which needs to be completed by the end of June. The meeting was updated on the general progress of suppliers getting archiving completed and the risk to the market if this was not done. The Regulators asked for weekly updates on the progress and any issues.

CER and NIAUR formally agreed to the joint NIE/ESBN Recommendations as the stability and performance of the Market is a priority, and to a postponement of the 2013 Release.

The request for a Programme Manager (now Quality & Standards Manager) was raised by the Network Operators. The Supplier Representative at the meeting, F Hannon, stated that suppliers support the request for this position given the complexity of the co-ordinated market interactions. It was agreed that the Regulators would need to agree the need, the cost and determine cost recovery arrangements but agreed that the Network Operators should proceed with sourcing availability and cost.

3. Retail Market Messaging Update

A O Connor advised the meeting that the request which was raised at the last ReMCoWG by N Wray was discussed by the IGG and there was agreement to a single update at this forum from the Network Operators on the Retail Market Messaging. This update will no longer be given at either the CDA or IGG forums.

A recap on recent events was given. P Mallon advised that there was a problem with the Central Hub infrastructure that morning which impacted the flow of messages. By 10:30am the issue had been resolved and messages were flowing normally. A reconciliation will be done to ensure all messages have been transmitted successfully.

There were two outages of SAP PI on 13th & 28th May 2013. The root causes of the outages have been identified, additional alerts have been put in place and further correction work is to be put in place. It will be closely monitored on an ongoing basis.

There had been a number of planned outages of Suppliers' EMMA which went successfully. P Mallon asked that, in the interests of all the suppliers, any supplier that has a forced outage, or a planned outage, that they communicate fully with Capita, ESB Networks and NIE so that it can be planned for and monitored.

There are still serious issues for two Suppliers with temporary fixes currently in place. The EMMA software performance issues will impact other Market Participants as the data volumes grow therefore a common solution is needed and the software performance problems need to be addressed in the plan.

An update of the current status of the plan was given and further work to be carried out by ESB Networks and NIE (in red on the plan) was outlined. The blue items on the plan are action items for suppliers. BC archiving (Business Connect) has been completed successfully on the Central Hub. Some Suppliers have completed BC Archiving but others are just starting. BusinessWorks and File Archiving was recently issued to suppliers. P Mallon requested that Suppliers need to carry this out in a timely manner.

The Interim Contingency Solution has to be put in place to protect the Central Hub for the loss of one or more EMMAs. There is no supplier involvement in this item. In due course, documentation will be issued to suppliers around this issue.

N Wray interjected to add that it was critical that three key pieces of work were needed to move forward in terms of stabilisation – the BC Archiving, the BW Archiving and this Interim Contingency Solution. It was stated that the sequencing of these items was important – BC archiving needs to be done before BW Archiving. However, P Mallon reiterated that the BW Archiving was the most important item to carry out for performance reasons.

S Browne raised a question regarding the Interim Contingency Solution and what will replace that in the long term. P Mallon replied that a permanent solution would be put in place (Item 5 on the plan) for the loss of an EMMA. S Doolin raised a question regarding dependency between the BC and BW and whether they could be run in parallel. P Mallon confirmed that that was the case.

P Mallon emphasised that the most important item to address is Data Archiving both for the Central Hub and on the EMMAs. The data archiving is focussed on the Tibco Business Connect, and the Tibco Business Works, and the XML files associated with that. It is critical to deliver that in the month of June for all suppliers. He confirmed that there were no exceptions for any suppliers in this area. The Central Hub BC Archiving has been completed but the BW and file is still to be done, and is in progress. P Mallon asked the meeting for feedback on how things are progressing in that area, any issues around the documentation issued or any issues around support.

M Speers raised an issue around who to contact out of hours when an issue arises, and how to escalate a concern. P Mallon confirmed that weekend monitoring has taken place when a problem

arises, but the vast majority is done in business working hours. If something serious occurs emergency procedures will be invoked, but under normal circumstances there is no service outside normal working days. There are emergency invoking procedures, but they have a cost implication. A O Connor queried if the incidents referred to were hub issues as M Speers had been referring to the incidents relating to SAP PI and the Extranet which impacted RoI only. P Mallon confirmed that it is the same process with Capita – emergency procedures are there, but they have a cost implication.

The meeting was given some further feedback from suppliers. : S Browne confirmed that their IT person, C Doyle, has been working closely with Capita and that communication was working well. An initial Oracle problem had been resolved. P Mallon queried the timeframe for completion and S Browne said she would follow up and revert. P McCormick confirmed that Capita were doing the work for them and they have completed BC and BW will be starting on Saturday morning.

J-E Smith emphasised that it is critical to have delivery for the month of June, and queried whether all suppliers were on target to meet that window. The target date for the Interim Contingency Solution is 21st June so suppliers need to have BC and BW completed to meet the target date. The status of some suppliers is still outstanding. S mac an Bhaird commented that at the Steering Group the Network Operators highlighted the concern regarding risk to the Market if these tasks are not completed. The regulators advised they would follow up individually with suppliers as it is critical to get this work completed.

C O'Connor commented that some suppliers were concerned about the resource impact, and confirmed that in 2013, outside of completing archiving, it will not be hugely resource intensive for suppliers. S Doolin asked that it be borne in mind that the maximum notification in relation to any resource requirement for this work would be very useful. S mac an Bhaird confirmed that this had also been discussed at the Steering Group and a more detailed plan was requested.

Finally, P Mallon confirmed that more documentation will be issued to suppliers around housekeeping and monitoring of EMMAs. P Mallon asked Suppliers to send the data required for the monitoring information around CPU and memory, especially when the data archiving is underway. This has been received by some Suppliers but not all.

P McCormick raised an issue they had experienced regarding a number of their messages getting rejected which had caused them problems. It was highlighted that these were not reaching the red list correctly and indications of some wrong versions. P McCormick confirmed that he would like that recorded in the minutes and P Mallon confirmed that it was noted.

4. Market Design Update

A O Connor presented the Market Design Update.

MCR1066 V2.0 – Update of SIC – EAI Codes

This was classified and approved as a DR on 18th May 2011 but it was agreed to hold until post Harmonisation. The proposal is to adopt a new list of SIC codes for 2007 which was published in the NI market by the Office of National Statistics.

Recommended for Approval.

J-E Smith requested Energia to provide the 2007 list of coding so they can be put into requirements. .

New Action: Energia to forward list of 2007 SIC Codes to NIE for implementation of MCR1066

DR 1114 V1.0 – Post-Harmonisation Sundry Technical Changes to CoBL/Schema

This provides a single gathering point for a number of small technical changes to the CoBL and Schema that arose during the course of the Harmonisation Projects.

Agreed to Classify as Co-Ordinated Schema Impacting and Approved

DR 1129 V1.0 – Post-Harmonisation Sundry Non Technical Schema changes to CoBL

This DR provides a single gathering point for a number of non-technical changes to the Co-Ordinated Baseline identified during the course of the Harmonisation Projects. A O Connor stated that the changes were non technical and were basically corrections to the CoBL. It would be preferable to be able to update this sooner rather than waiting for a release in 2014. A O Connor asked Suppliers if updating and re-issuing the baseline from 2.3 to 2.4 in advance of a release would have any impact on them.

Agreed to Classify as Co-Ordinated Schema Impacting and Approved

New Action: MPs to consider the impact of implementation of DR1129 (changes to Co-ordinated Baseline only not schema impacting) ahead of Market Release 2014.

DR 1133 V1.0 – Working Practice for Grouped Unmetered Debt Flagging

This DR details the procedure for Debt Flagging of Grouped Unmetered MPRNs to align with the Automated Debt Flagging Solution. It will be implemented at the same time as the automated solution.

Agreed to Classify as Rol Specific

DR 1135 V1.0 – Market Webservice as opposed to a Market Website to provide On-Demand Customer Information

To provide a new Webservice to include all fields currently on the Extranet and similar to NIE and Gas Market and not a Broker Solution

Agreed to Classify as Rol Specific

5. ReMCoWG Action List Review

A O Connor presented the ReMCoWG Action Items from the 27th February 2013 meeting and also the Conference Call on 28th May 2013.

Open items as at end of last meeting:

060 - Confirm single Supplier-side TIBCO instance and single Market Hub for the Harmonised Market.

Action Closed

103 – Retail Market Messaging Incident: RMDS to circulate presentation from ReMCoSG Meeting of 27/02/13

This was issued on 28/02/13

Action Closed

104 – Formal Feedback on Market Messaging Recommendation

A O Connor thanked the meeting for the formal feedback received which was passed to the Steering Group meeting last week.

Action Closed

105 – Information on detail/timelines for Supplier Involvement of revised workplan

This action will remain open until further information on 2014 is provided.

Action Items Open at End of Meeting	Owner	Due Date
Energia to forward list of 2007 SIC Codes to NIE for implementation of MCR1066	Energia	14/08/2013
MPs to consider the impact of implementation of DR1129 (changes to Co-ordinated Baseline only not schema impacting) ahead of Market Release 2014.	All MPs	14/08/2013
Network Operators Revised Workplan - provide further information and detail including timelines on Supplier involvement.	ESBN/NIE	12/06/2013

6. AOB & Closing

No other business raised

Next ReMCoWG Meeting: 14th August 2013 (Belfast)